



OWNER'S MANUAL

EPAR SENSOR

Model SQ-616

Rev: 22-Mar-2021



APOGEE INSTRUMENTS, INC. | 721 WEST 1800 NORTH, LOGAN, UTAH 84321, USA
TEL: (435) 792-4700 | FAX: (435) 787-8268 | WEB: APOGEEINSTRUMENTS.COM

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CERTIFICATE OF COMPLIANCE

EU Declaration of Conformity

This declaration of conformity is issued under the sole responsibility of the manufacturer:

Apogee Instruments, Inc.
721 W 1800 N
Logan, Utah 84321
USA

for the following product(s):

Models: SQ-616
Type: ePAR Sensor

The object of the declaration described above is in conformity with the relevant Union harmonization legislation:

2014/30/EU	Electromagnetic Compatibility (EMC) Directive
2011/65/EU	Restriction of Hazardous Substances (RoHS 2) Directive
2015/863/EU	Amending Annex II to Directive 2011/65/EU (RoHS 3)

Standards referenced during compliance assessment:

EN 61326-1:2013 Electrical equipment for measurement, control and laboratory use – EMC requirements
EN 50581:2012 Technical documentation for the assessment of electrical and electronic products with respect to the restriction of hazardous substances

Please be advised that based on the information available to us from our raw material suppliers, the products manufactured by us do not contain, as intentional additives, any of the restricted materials including lead (see note below), mercury, cadmium, hexavalent chromium, polybrominated biphenyls (PBB), polybrominated diphenyls (PBDE), bis(2-ethylhexyl) phthalate (DEHP), butyl benzyl phthalate (BBP), dibutyl phthalate (DBP), and diisobutyl phthalate (DIBP). However, please note that articles containing greater than 0.1% lead concentration are RoHS 3 compliant using exemption 6c.

Further note that Apogee Instruments does not specifically run any analysis on our raw materials or end products for the presence of these substances, but rely on the information provided to us by our material suppliers.

Signed for and on behalf of:
Apogee Instruments, March 2021



Bruce Bugbee
President
Apogee Instruments, Inc.

INTRODUCTION

Radiation that drives photosynthesis is called photosynthetically active radiation (PAR) and, historically, is defined as total radiation across a range of 400 to 700 nm. PAR is almost universally quantified as photosynthetic photon flux density (PPFD) in units of micromoles per square meter per second ($\mu\text{mol m}^{-2} \text{s}^{-1}$, equal to microEinsteins per square meter per second) summed from 400 to 700 nm (total number of photons from 400 to 700 nm). However, ultraviolet and far-red photons outside the defined PAR range of 400-700 nm can also contribute to photosynthesis and influence plant responses (e.g., flowering).

Sensors that measure PPFD are often called quantum sensors due to the quantized nature of radiation. A quantum refers to the minimum quantity of radiation, one photon, involved in physical interactions (e.g., absorption by photosynthetic pigments). In other words, one photon is a single quantum of radiation. Sensors that function like traditional quantum sensors, but measure a wider range of wavelengths can be thought of as an 'extended range' quantum sensor.

Typical applications of traditional quantum sensors include incoming PPFD measurement over plant canopies in outdoor environments or in greenhouses and growth chambers, and reflected or under-canopy (transmitted) PPFD measurement in the same environments. The extended photosynthetically active radiation (ePAR) sensor detailed in this manual uses a detector that is sensitive to radiation from 380-760 nm, which allows it to measure photons from UV and Far-red.

Apogee Instruments SQ-600 series ePAR sensors consist of a cast acrylic diffuser (filter), photodiode, and signal processing circuitry mounted in an anodized aluminum housing. A cable to connect the sensor to a measurement device is also included. SQ-600 series ePAR sensors are designed for continuous photon flux density measurements in indoor or outdoor environments. The sensor is potted solid with no internal air space. The signal from the sensor is directly proportional to radiation incident on a flat surface where the radiation comes from all angles of a hemisphere.

SENSOR MODELS

This manual covers the USB quantum sensor, model SQ-616 (listed in bold below). Additional models are covered in their respective manuals.

Model	Signal
SQ-610	Self-powered
SQ-612	0-2.5 V
SQ-614	4-20 mA
SQ-615	0-5 V
SQ-616	USB
SQ-617	SDI-12
SQ-618	Modbus



Sensor model number and serial number are located on the bottom of the sensor. If the manufacturing date of a specific sensor is required, please contact Apogee Instruments with the serial number of the sensor.

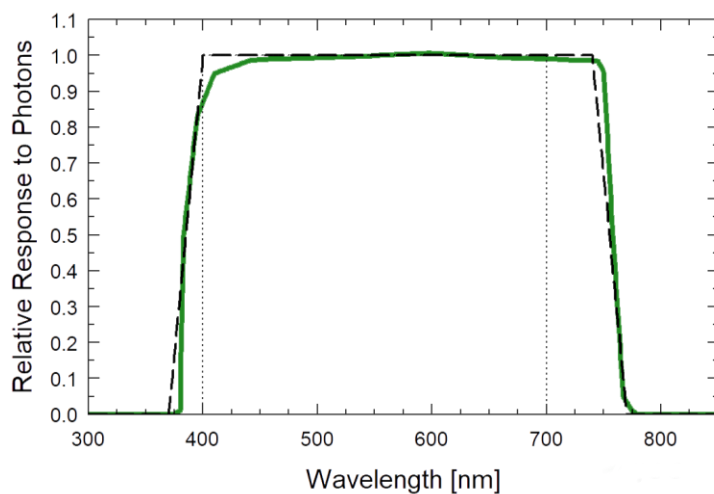
SPECIFICATIONS

SQ-616	
Resolution	0.1 $\mu\text{mol m}^{-2} \text{s}^{-1}$
Calibration Factor	Custom for each sensor and stored in the firmware
Calibration Uncertainty	$\pm 5 \%$ (see calibration Traceability below)
Measurement Range	0 to 4000 $\mu\text{mol m}^{-2} \text{s}^{-1}$
Measurement Repeatability	Less than 0.5 %
Long-term Drift (Non-stability)	Less than 2 % per year
Non-linearity	Less than 1 % (up to 4000 $\mu\text{mol m}^{-2} \text{s}^{-1}$)
Response Time	Software updates every second
Field of View	180°
Spectral Range	380 to 760 nm ± 5 nm (wavelengths where response is greater than 50 %; see Spectral Response below)
Directional (Cosine) Response	$\pm 2 \%$ at 45° zenith angle, $\pm 5 \%$ at 75° zenith angle (see Cosine Response below)
Temperature Response	-0.11 \pm 0.04 % per C
Azimuth Error	Less than 0.5 %
Tilt Error	Less than 0.5 %
Housing	Anodized aluminum body with acrylic diffuser
IP Rating	IP68
Operating Environment	-40 to 70 C, 0 to 100 % relative humidity, can be submerged in water up to depths of 30 m
Dimensions	30.5 mm diameter, 37 mm height
Mass (with 5 m of cable)	140 g
USB Cable	4.5 m (15 ft)
Current Draw (when Logging)	61 mA

Calibration Traceability

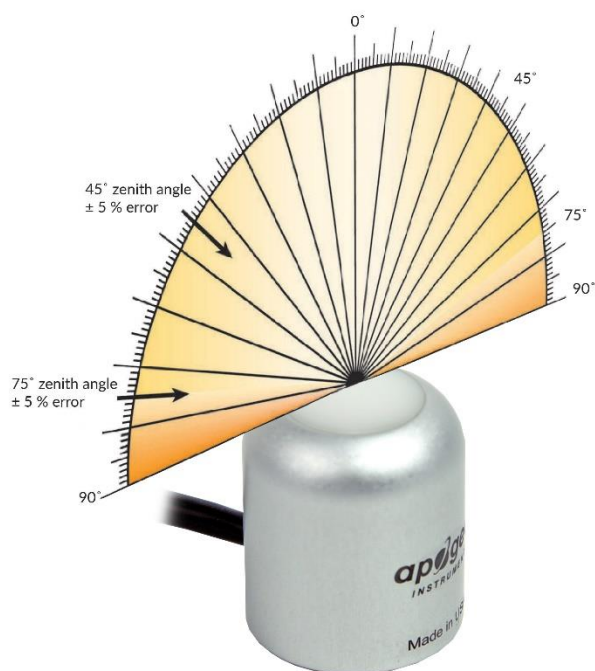
Apogee Instruments SQ-600 series ePAR sensors are calibrated through side-by-side comparison to the mean of four transfer standard sensors under a reference lamp. The transfer standard sensors are recalibrated with a quartz halogen lamp traceable to the National Institute of Standards and Technology (NIST).

Spectral Response

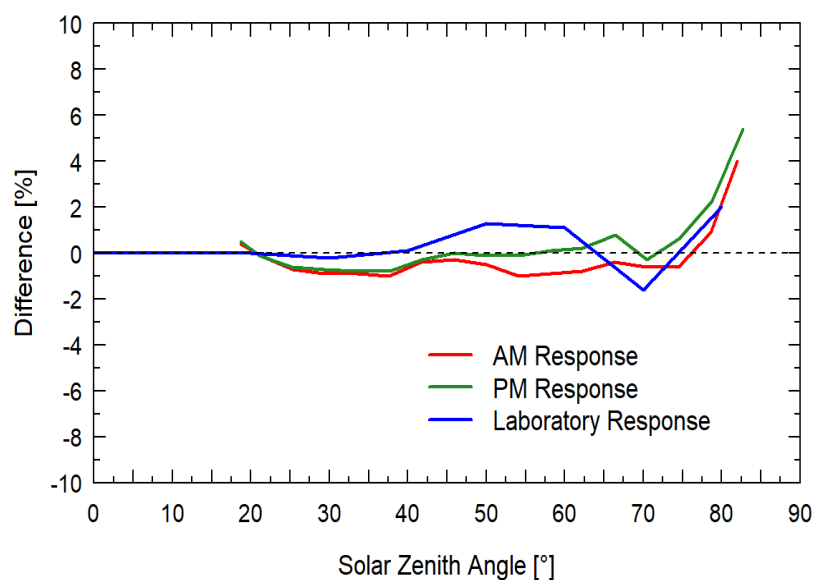


Mean spectral response measurements of four replicate Apogee SQ-600 series ePAR Sensors. Incremental spectral response measurements were made at 10 nm increments across a wavelength range of 370 to 800 nm in a monochromator with an attached electric light source. Measured spectral data from each quantum sensor were refined and normalized by comparing measured spectral response of the monochromator/electric light combination to measured spectral differences from a quantum sensor reference.

Cosine Response



Directional, or cosine, response is defined as the measurement error at a specific angle of radiation incidence. Error for Apogee SQ-600 series ePAR Sensor is approximately $\pm 2\%$ and $\pm 5\%$ at solar zenith angles of 45° and 75° , respectively.



Mean directional (cosine) response of seven Apogee series quantum sensors. Directional response measurements were made on the rooftop of the Apogee building in Logan, Utah. Directional response was calculated as the relative difference of quantum sensors from the mean of replicate reference quantum sensors (LI-COR models LI-190 and LI-190R, Kipp & Zonen model PQS 1). Data were also collected in the laboratory using a reference lamp and positioning the sensor at varying angles.

DEPLOYMENT AND INSTALLATION

Mount the sensor to a solid surface with the nylon mounting screw provided. To accurately measure photon flux density incident on a horizontal surface, the sensor must be level. An Apogee Instruments model AL-100 leveling plate is recommended for this purpose. To facilitate mounting on a cross arm, an Apogee Instruments model AL-120 mounting bracket is recommended.



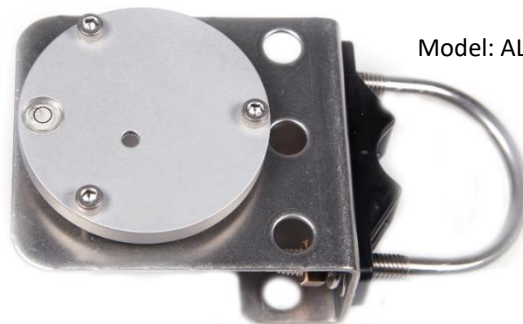
Nylon Screw: 10-32 x 3/8



Nylon Screw: 10-32 x 3/8

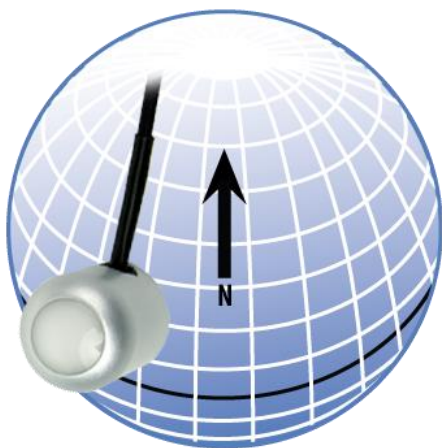


Model: AL-100



Model: AL-120

To minimize azimuth error, the sensor should be mounted with the cable pointing toward true north in the northern hemisphere or true south in the southern hemisphere. Azimuth error is typically less than 0.5 %, but it is easy to minimize by proper cable orientation.

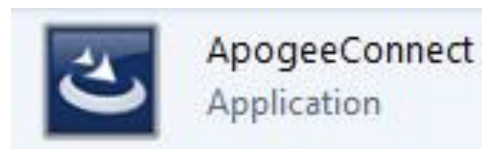


In addition to orienting the cable to point toward the nearest pole, the sensor should also be mounted such that obstructions (e.g., weather station tripod/tower or other instrumentation) do not shade the sensor. **Once mounted, the blue cap should be removed from the sensor.** The blue cap can be used as a protective covering for the sensor when it is not in use.

SOFTWARE INSTALLATION

The most recent version of ApogeeConnect software can be downloaded at <http://www.apogeeinstruments.com/downloads/>.

Installing the software on a PC (Windows compatible, XP and later)



1. Double click on the installer package:
2. On the 'Welcome' screen, please click 'Next' to continue.
3. Select the radio button next to "I Agree" to the UELA... and click 'Next' to continue.
4. On the 'Ready to Install the Program' screen, click 'Install' to continue.
5. Click 'Finish' to complete the installation. There are shortcuts on your desktop and in your start bar.

Installing the software on a Mac (Mac compatible, 10.10 and later)



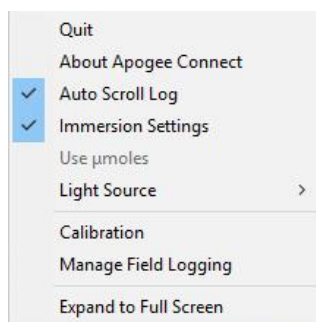
ApogeeConnect.pkg

1. Double click on the installer package
2. On the 'Introduction' screen, please click 'Continue' to proceed.
3. Select 'Continue' on the 'Read Me' screen to continue, this screen contains a history of updates made to the ApogeeConnect software versions.
4. Select 'Continue' on the 'License' screen to receive a prompt to agree to the terms of the software license agreement. Click 'Agree' to continue once you receive the prompt.
5. On the 'Installation Type' screen, click 'Install' to install the software. You can change the location the software installs to by clicking 'Change Install Location...'. *Note: You may be prompted for an administrator password at this time. If you are, proceed by entering your respective password and clicking 'Install Software'.
6. Once you receive the message "The installation was successful." on the 'Summary' screen click 'Close'. Your software is now ready to be used.

OPERATION AND MEASUREMENT

Underwater Measurements and Immersion Effect

When a radiation sensor is submerged in water, more of the incident radiation is backscattered out of the diffuser than when the sensor is in air (Smith, 1969; Tyler and Smith, 1970). This phenomenon is caused by the difference in the refractive index for air (1.00) and water (1.33), and is called the immersion effect. Without correction for the immersion effect, radiation sensors calibrated in air can only provide relative values underwater (Smith, 1969; Tyler and Smith, 1970). Immersion effect correction factors can be derived by making measurements in air and at multiple water depths at a constant distance from a lamp in a controlled laboratory setting.



The SQ-616 sensor has an immersion effect correction factor of 1.25. The immersion effect correction factor can be automatically applied to SQ-616 measurements by turning on the immersion setting in the settings option of the ApogeeConnect software, as pictured. Once you are finished making your underwater measurements simply uncheck the immersion setting in the software to turn it off and continue making measurements in air like normal.

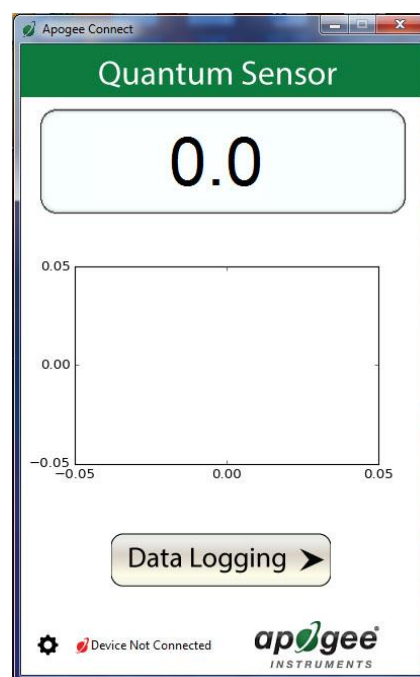
When making underwater measurements, only the sensor and cable can go in the water. The USB connector is not waterproof and must not get wet.

Further information on underwater measurements and the immersion effect can be found at <http://www.apogeeinstruments.com/underwater-par-measurements/>.

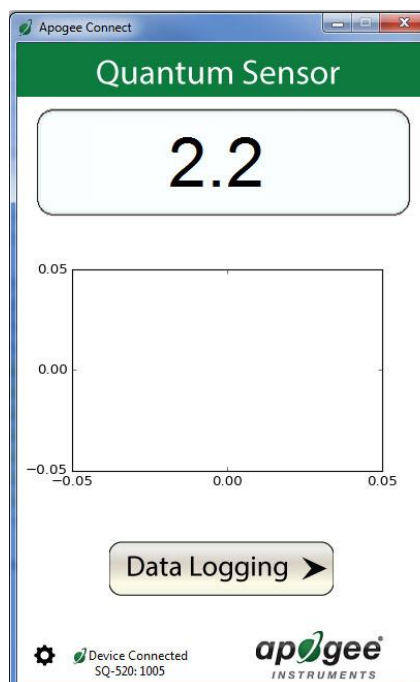
Smith, R.C., 1969. An underwater spectral irradiance collector. *Journal of Marine Research* 27:341-351.
 Tyler, J.E., and R.C. Smith, 1970. *Measurements of Spectral Irradiance Underwater*. Gordon and Breach, New York, New York. 103 pages.

WINDOWS SOFTWARE

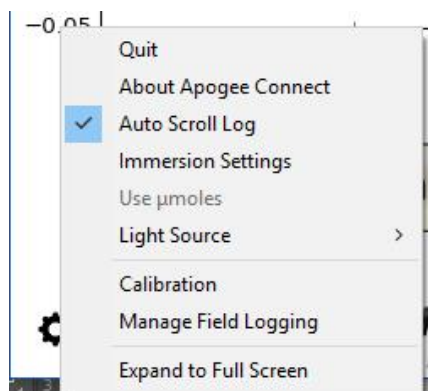
When the SQ-616 sensor is not plugged into the USB port, the software will display a message in the lower left corner, “Device Not Connected,” indicating it cannot establish communication with the sensor.



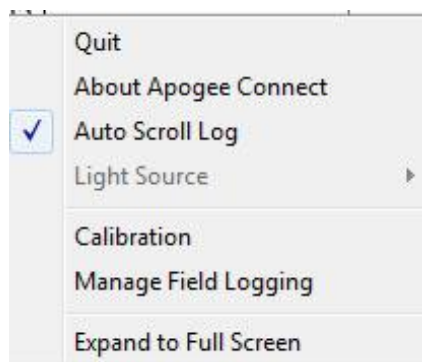
Plug the sensor into a USB port and allow some time for the sensor to automatically establish communication with the software. Once established, the message in the lower left corner will display “Device Connected-Model: SN #####” and real-time ePAR readings will update on the screen. Moving the sensor closer to a light source should increase the readings, while blocking all light from the sensor should drop the reading to zero.



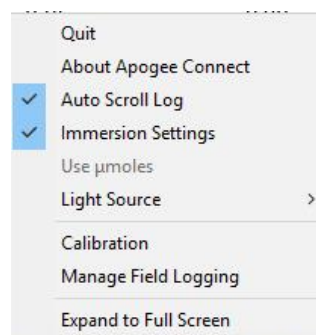
Click the **'Settings'** icon to display the software options.



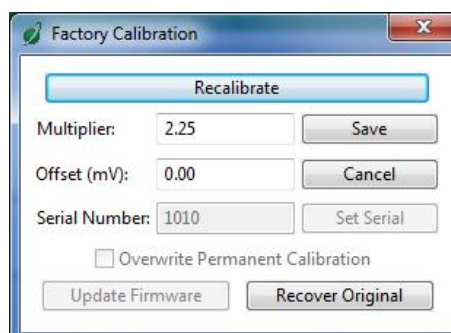
Note the **'Light Source'** function is not necessary for the SQ-616. The function is designed to give increased accuracy for the SQ-420.



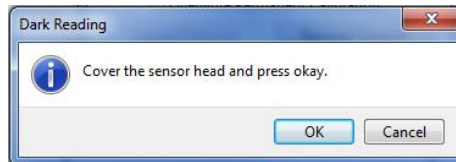
Clicking **'Immersion Setting'** will automatically apply the sensor's immersion effect correction factor of 1.25 to the sensor measurements. This setting should be used when the sensor is being used to take measurements underwater.



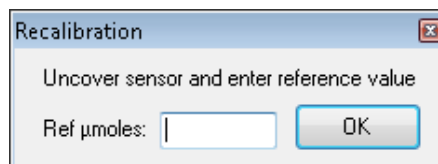
Clicking **'Calibration'** will display the factory calibrated multiplier and offset values. These values are saved in firmware and can be recovered by clicking the **'Recover Original'** button. Deriving a new calibration multiplier and offset is accomplished by clicking the **'Recalibrate'** button. This is applicable if users want to calibrate the sensor to their own specific light source. Note that a reference ePAR value of the light source is required to complete a recalibration.



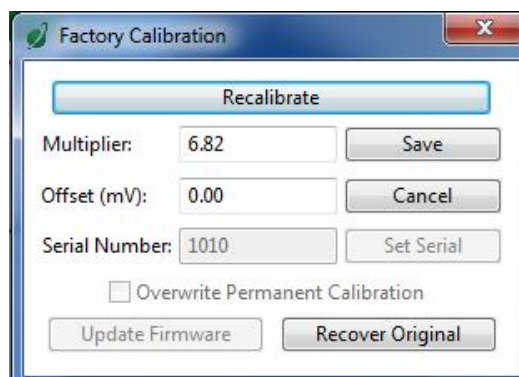
After clicking the 'Recalibrate' button the user will be prompted to cover the sensor. Place a dark cap over the sensor and wait for the real-time ePAR reading to settle at zero. Click OK.



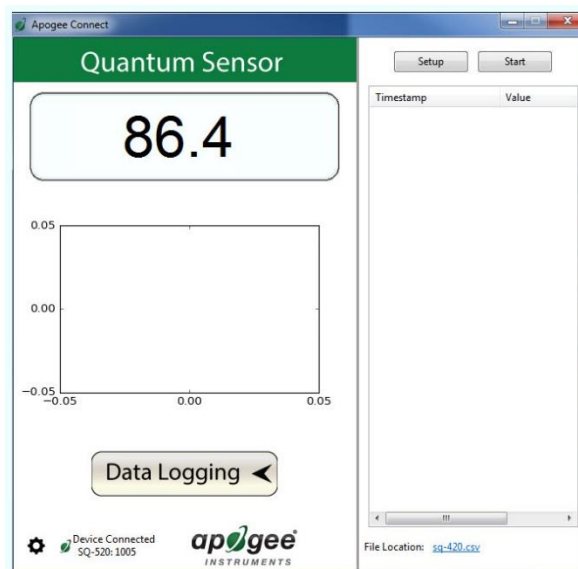
Uncover the sensor and wait for the ePAR reading to settle **before** entering the reference value. Click OK.



The multiplier and offset values will automatically calculate and update in the appropriate field. Be sure to click 'Save' to retain the new multiplier and offset.

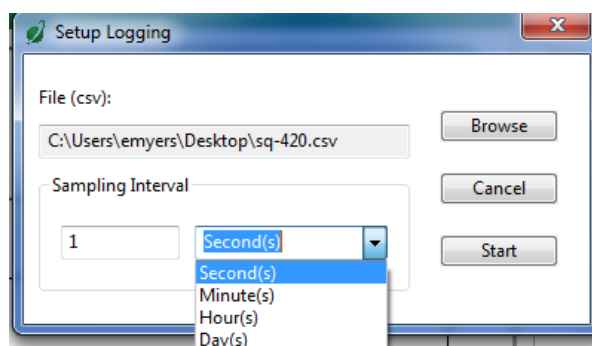


Clicking 'Data Logging' will allow the user to log interval measurements in a csv file while the software is open and communicating with the sensor.



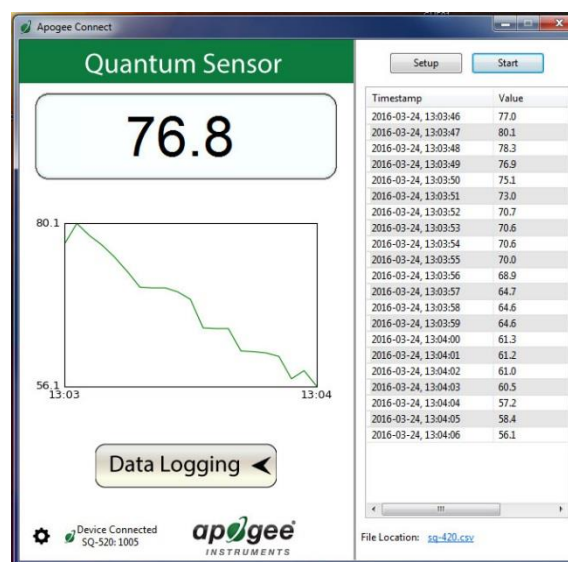
Click 'Setup' and the Setup Logging window appears. Click the 'Browse' button to create or select a csv file.

Select the desired sampling interval. Note that 1 second is the minimum interval allowed. Click 'Start'.

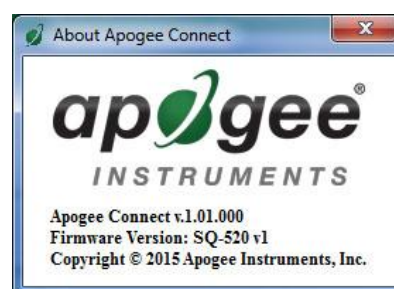


The data logging window will start to update at the specified sampling interval and display the Timestamp, Light Source, and Data Value. At the same time, data will be written to the csv file. Note that if the csv file is open in another program new data will not be saved to it.

The data logging window can be closed without affecting logged data by clicking the 'Data Logging' button. The 'Stop' button must be clicked to end data logging.



The about screen tells you the software and firmware versions. These can be used to help troubleshoot if problems arise.



'**Manage Field Logging**' is used to setup the SQ-616 for use in the field. When the SQ-616 is supplied power from a USB power source (plug or select batteries) it will log data which you can retrieve. Choose the interval that data is saved as well as the interval that data is sampled and the light source used. The shortest sampling interval is 1 second. The longest sampling or logging interval is 1440 minutes (1 day). Click 'Load Settings' to see current settings and 'Save Settings' to save the settings you want to the sensor. Note: If you don't click save the sensor won't change the settings.

The 'Manage Field Logging' window contains the following settings:
 - Logging Interval (Minutes): 1.00
 - Sampling Interval: 10.0, Second(s)
 - Select light source: Electric
 - Buttons: Load Settings, Save Settings
 - Select date/time of last log: 2/11/2016, 14:52:33
 - Buttons: Erase Logged Data, Get Logged Data

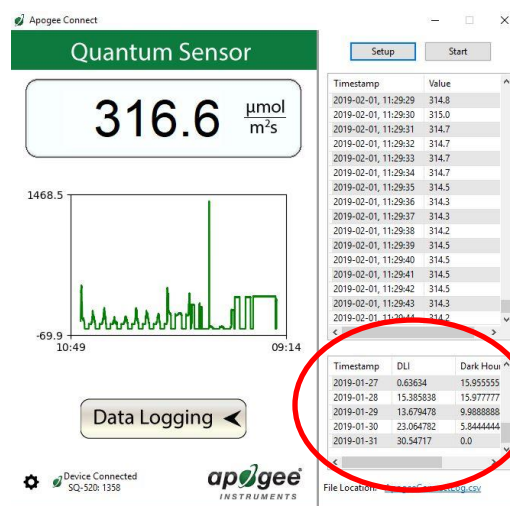
Set the sampling interval in minutes or seconds. The sampling interval is how often a measurement is taken and logging interval is how often the data is saved. The logged data is the average of the samples. The logging interval must be evenly divided by the sampling interval. For example if the logging interval is 5 minutes and the sampling interval is 2 minutes it causes an error. But a sampling interval of 1 minute is acceptable.

Before clicking 'Get Logged Data' it is important to set the time of the last logged data point. This is used to back calculate the timestamps for the remaining data points. If you just unplugged the sensor and plugged it into the computer the preloaded day and time should be sufficient.

Click '**Get Logged Data**' to save the data to your computer. You will be asked where you want to save the data.

Click '**Erase Data**' to erase all the saved data. This can't be undone.

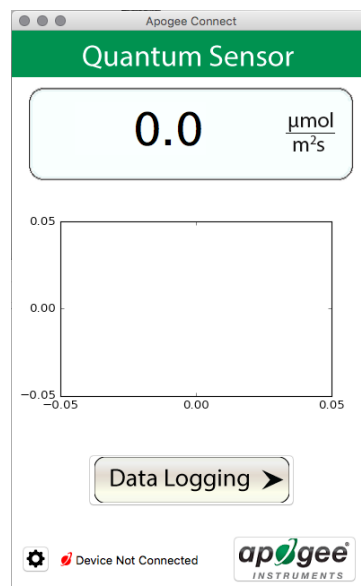
When the software is open and logging data from sensor model SQ-616, it will calculate daily light integral (DLI) in moles and Dark Hours in hours each day at 12:00 AM using ePAR values collected during the previous 36 hours. The Dark Hours value is calculated using the "Darkness Threshold" setting. The number of continuously logged ePAR values less than the Darkness Threshold are counted and multiplied by the logging interval to calculate the number of Dark Hours. This represents the longest continuous duration of darkness, not the total duration of darkness.



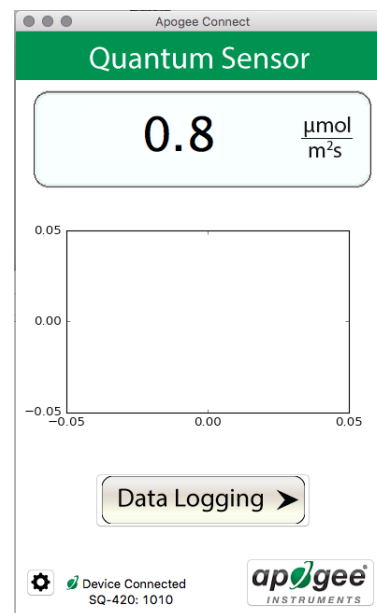
To use additional SQ-616 devices, open additional SQ-616 software windows. The device serial number will display in the lower left hand corner of the corresponding software window. Devices may be selected by serial number in the tool bar.

MAC SOFTWARE

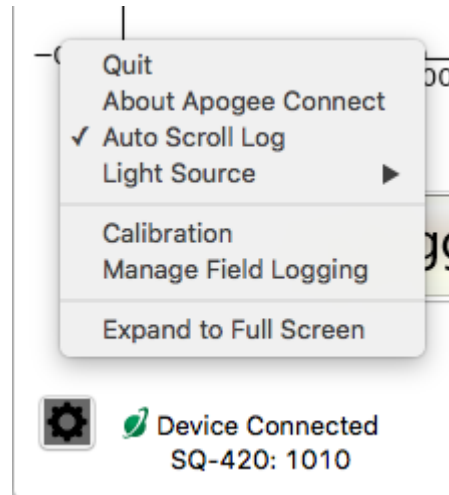
When the SQ-616 sensor is not plugged into the USB port, the software will display a message in the lower left corner, “Device Not Connected,” indicating it cannot establish communication with the sensor.



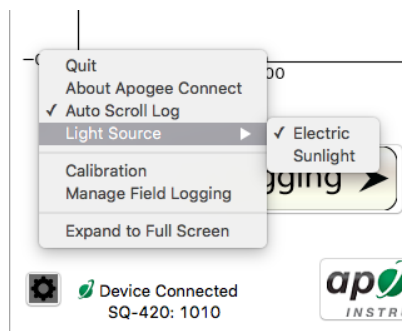
Plug the sensor into a USB port and allow some time for the sensor to automatically establish communication with the software. Once established, the message in the lower left corner will display “Device Connected SN: ####” and real-time ePAR readings will update on the screen. Moving the sensor closer to a light source should increase the readings, while blocking all light from the sensor should drop the reading to zero.



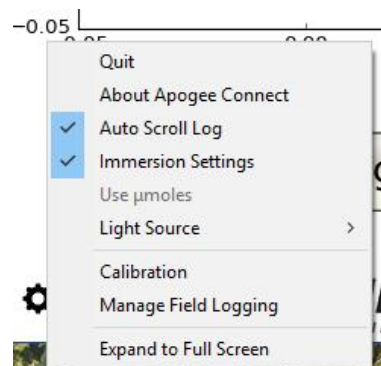
Click the **'Settings'** icon to display the software options.



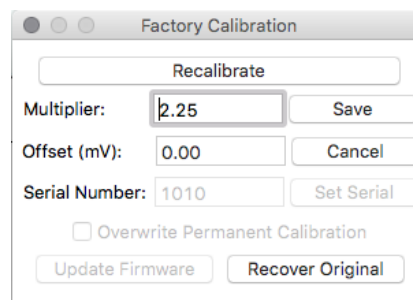
Note the **'Light Source'** function is not necessary for the SQ-616. The function is designed to give increased accuracy for the SQ-420.



Clicking **'Immersion Setting'** will automatically apply the sensor's immersion effect correction factor of 1.25 to the sensor measurements. This setting should be used when the sensor is being used to take measurements underwater.

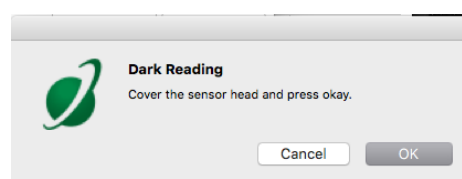


Clicking '**Calibration**' will display the factory calibrated multiplier and offset values. These values are saved in firmware and can be recovered by clicking the 'Recover Original' button. Deriving a new calibration multiplier and offset is accomplished by clicking the 'Recalibrate' button. This is applicable if users want to calibrate the sensor to their own specific light source. Note that a reference ePAR value of the light source is required to complete a recalibration.



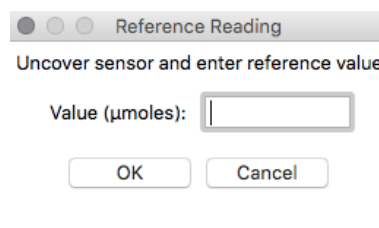
The 'Factory Calibration' dialog box contains a 'Recalibrate' button at the top. Below it are three input fields: 'Multiplier' with the value 2.25, 'Offset (mV)' with the value 0.00, and 'Serial Number' with the value 1010. Each field has a corresponding button: 'Save' for Multiplier, 'Cancel' for Offset, and 'Set Serial' for Serial Number. At the bottom, there is an unchecked checkbox labeled 'Overwrite Permanent Calibration' and two buttons: 'Update Firmware' and 'Recover Original'.

After clicking the 'Recalibrate' button the user will be prompted to cover the sensor. Place a dark cap over the sensor and wait for the real-time ePAR reading to settle at zero. Click OK.



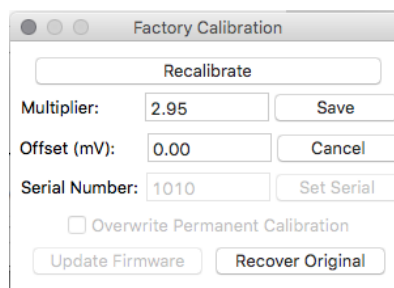
The 'Dark Reading' dialog box features a green leaf icon on the left. The text reads 'Dark Reading' followed by 'Cover the sensor head and press okay.' At the bottom right, there are two buttons: 'Cancel' and 'OK'.

Uncover the sensor and wait for the ePAR reading to settle **before** entering the reference value. Click OK.



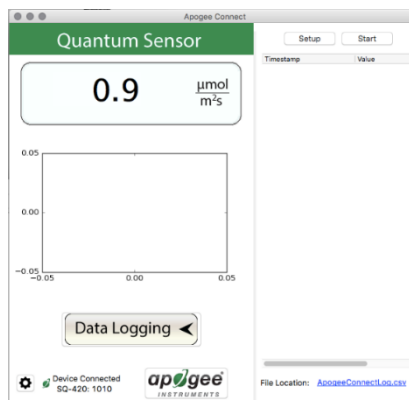
The 'Reference Reading' dialog box has a title bar with three colored circles and the text 'Reference Reading'. Below the title bar, it says 'Uncover sensor and enter reference value'. There is an input field labeled 'Value (μmoles):' which is currently empty. At the bottom, there are two buttons: 'OK' and 'Cancel'.

The multiplier and offset values will automatically calculate and update in the appropriate field. Be sure to click 'Save' to retain the new multiplier and offset.



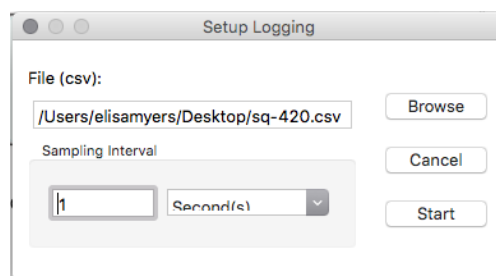
This 'Factory Calibration' dialog box is identical in layout to the one above, but the 'Multiplier' field now displays the value 2.95, reflecting the update after the recalibration process.

Clicking '**Data Logging**' will allow the user to log interval measurements in a csv file while the software is open and communicating with the sensor.



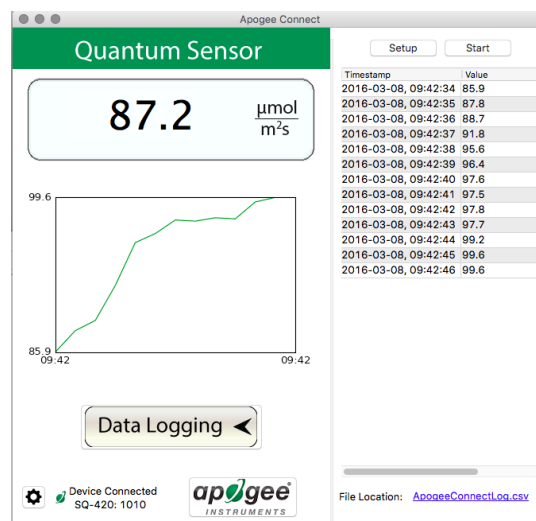
Click 'Setup' and the Setup Logging window appears. Click the 'Browse' button to create or select a csv file.

Select the desired sampling interval. Note that 1 second is the minimum interval allowed. Click 'Start'.



The data logging window will start to update at the specified sampling interval and display the Timestamp, Light Source, and Data Value. At the same time, data will be written to the csv file. Note that if the csv file is open in another program new data will not be saved to it.

The data logging window can be closed without affecting logged data by clicking the 'Exit' button. The 'Stop' button must be clicked to end data logging.



The about screen tells you the software and firmware versions. These can be used to help troubleshoot if problems arise.



‘Manage Field Logging’ is used to setup the SQ-616 for the use in the field. When the SQ-616 is supplied power from a USB power source (plug or select batteries) it will log data which you can retrieve. Choose the interval the data is saved as well as the interval that data is sampled and the light source used. The shortest sampling interval is 1 second. The longest sampling or logging interval is 1440 minutes (1 day). Click ‘Load Settings’ to see current settings and ‘Save Setting’ to save the settings you want to the sensor. Note: If you don’t click save the sensor won’t change the settings.

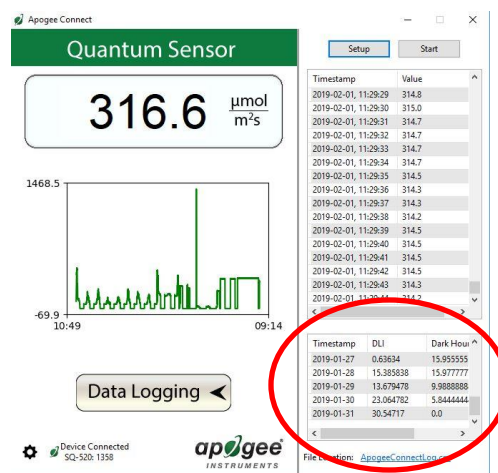
Set the sampling interval in minutes or seconds. The sampling interval is how often a measurement is taken and logging interval is how often the data is saved. The logged data is the average of the samples. The logging interval must be evenly divided by the sampling interval. For example if the logging interval is 5 minutes and the sampling interval is 2 minutes it causes an error. But a sampling interval of 1 minute is acceptable.

Before clicking ‘Get Logged Data’ it is important to set the time of the last logged data point. This is used to back calculate the timestamps for the remaining data points. If you just unplugged the sensor and plugged it into the computer the preloaded day and time should be sufficient.

Click **‘Get Logged Data’** to save the data to your computer. You will be asked where you want to save the data.

Click **‘Erase Data’** to erase all the save data. This can’t be undone.

When the software is open and logging data from sensor model SQ-616, it will calculate daily light integral (DLI) in moles and Dark Hours in hours each day at 12:00 AM using ePAR values collected during the previous 36 hours. The Dark Hours value is calculated using the “Darkness Threshold” setting. The number of continuously logged ePAR values less than the Darkness Threshold are counted and multiplied by the logging interval to calculate the number of Dark Hours. This represents the longest continuous duration of darkness, not the total duration of darkness.



To use additional SQ-616 devices, open additional SQ-616 software windows. The device serial number will display in the lower left hand corner of the corresponding software window. Devices may be selected by serial number in the tool bar.

MAINTENANCE AND RECALIBRATION

Blocking of the optical path between the target and detector can cause low readings. Occasionally, accumulated materials on the diffuser of the upward-looking sensor can block the optical path in three common ways:

1. Moisture or debris on the diffuser.
2. Dust during periods of low rainfall.
3. Salt deposit accumulation from evaporation of sea spray or sprinkler irrigation water.

Apogee Instruments upward-looking sensors have a domed diffuser and housing for improved self-cleaning from rainfall, but active cleaning may be necessary. Dust or organic deposits are best removed using water, or window cleaner, and a soft cloth or cotton swab. Salt deposits should be dissolved with vinegar and removed with a cloth or cotton swab. **Salt deposits cannot be removed with solvents such as alcohol or acetone.** Use only gentle pressure when cleaning the diffuser with a cotton swab or soft cloth to avoid scratching the outer surface. The solvent should be allowed to do the cleaning, not mechanical force. **Never use abrasive material or cleaner on the diffuser.**

It is recommended that two-band radiometers be recalibrated every two years. See the Apogee webpage for details regarding return of sensors for recalibration (<http://www.apogeeinstruments.com/tech-support-recalibration-repairs/>).

TROUBLESHOOTING AND CUSTOMER SUPPORT

Cable Length

Fifteen feet is the maximum cable length that can be built into the sensor.

Modifying Cable Length

If you required a longer cable length an “active” USB extension cable is required. Please note, the connection between the cables must be made water tight prior to submersion.

RETURN AND WARRANTY POLICY

RETURN POLICY

Apogee Instruments will accept returns within 30 days of purchase as long as the product is in new condition (to be determined by Apogee). Returns are subject to a 10 % restocking fee.

WARRANTY POLICY

What is Covered

All products manufactured by Apogee Instruments are warranted to be free from defects in materials and craftsmanship for a period of four (4) years from the date of shipment from our factory. To be considered for warranty coverage an item must be evaluated by Apogee.

Products not manufactured by Apogee (spectroradiometers, chlorophyll content meters, EE08-SS probes) are covered for a period of one (1) year.

What is Not Covered

The customer is responsible for all costs associated with the removal, reinstallation, and shipping of suspected warranty items to our factory.

The warranty does not cover equipment that has been damaged due to the following conditions:

1. Improper installation or abuse.
2. Operation of the instrument outside of its specified operating range.
3. Natural occurrences such as lightning, fire, etc.
4. Unauthorized modification.
5. Improper or unauthorized repair.

Please note that nominal accuracy drift is normal over time. Routine recalibration of sensors/meters is considered part of proper maintenance and is not covered under warranty.

Who is Covered

This warranty covers the original purchaser of the product or other party who may own it during the warranty period.

What Apogee Will Do

At no charge Apogee will:

1. Either repair or replace (at our discretion) the item under warranty.
2. Ship the item back to the customer by the carrier of our choice.

Different or expedited shipping methods will be at the customer's expense.

How To Return An Item

1. Please do not send any products back to Apogee Instruments until you have received a Return Merchandise

Authorization (RMA) number from our technical support department by submitting an online RMA form at www.apogeeinstruments.com/tech-support-recalibration-repairs/. We will use your RMA number for tracking of the service item. Call (435) 245-8012 or email techsupport@apogeeinstruments.com with questions.

2. For warranty evaluations, send all RMA sensors and meters back in the following condition: Clean the sensor's exterior and cord. Do not modify the sensors or wires, including splicing, cutting wire leads, etc. If a connector has been attached to the cable end, please include the mating connector – otherwise the sensor connector will be removed in order to complete the repair/recalibration. **Note:** *When sending back sensors for routine calibration that have Apogee's standard stainless-steel connectors, you only need to send the sensor with the 30 cm section of cable and one-half of the connector. We have mating connectors at our factory that can be used for calibrating the sensor.*

3. Please write the RMA number on the outside of the shipping container.

4. Return the item with freight pre-paid and fully insured to our factory address shown below. We are not responsible for any costs associated with the transportation of products across international borders.

Apogee Instruments, Inc.
721 West 1800 North Logan, UT
84321, USA

5. Upon receipt, Apogee Instruments will determine the cause of failure. If the product is found to be defective in terms of operation to the published specifications due to a failure of product materials or craftsmanship, Apogee Instruments will repair or replace the items free of charge. If it is determined that your product is not covered under warranty, you will be informed and given an estimated repair/replacement cost.

PRODUCTS BEYOND THE WARRANTY PERIOD

For issues with sensors beyond the warranty period, please contact Apogee at techsupport@apogeeinstruments.com to discuss repair or replacement options.

OTHER TERMS

The available remedy of defects under this warranty is for the repair or replacement of the original product, and Apogee Instruments is not responsible for any direct, indirect, incidental, or consequential damages, including but not limited to loss of income, loss of revenue, loss of profit, loss of data, loss of wages, loss of time, loss of sales, accrual of debts or expenses, injury to personal property, or injury to any person or any other type of damage or loss.

This limited warranty and any disputes arising out of or in connection with this limited warranty ("Disputes") shall be governed by the laws of the State of Utah, USA, excluding conflicts of law principles and excluding the Convention for the International Sale of Goods. The courts located in the State of Utah, USA, shall have exclusive jurisdiction over any Disputes.

This limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state and jurisdiction to jurisdiction, and which shall not be affected by this limited warranty. This warranty extends only to you and cannot be transferred or assigned. If any provision of this limited warranty is unlawful, void or unenforceable, that provision shall be deemed severable and shall not affect any remaining provisions. In case of any inconsistency between the English and other versions of this limited warranty, the English version shall prevail.

This warranty cannot be changed, assumed, or amended by any other person or agreement

APOGEE INSTRUMENTS, INC. | 721 WEST 1800 NORTH, LOGAN, UTAH 84321, USA
TEL: (435) 792-4700 | FAX: (435) 787-8268 | WEB: APOGEEINSTRUMENTS.COM